

Metro District Member Care Policy and Procedures

Policy

It is the desire of the Metropolitan District to have member care resources and referrals available for its Official Workers. The District office works in partnership our chaplain, licensed therapists, coaches and counseling centers to address member care needs as they arise. This is implemented by filling out a member care request intake form.

Procedures

When an Official Worker reaches out to the District for counseling and/or coaching needs, whether it be for individual, marital or family concerns, they will be directed to fill out a member care request form. A member of the care team unit will then contact the inquirer to follow up. This information will then assist in providing individualized next steps for the Official Worker.

In cases where counseling or coaching referrals are needed, subsidies may be made available to Official Workers based on need. This means a negotiated percentage of the fee will be determined between the Official Worker and the District. If an Official Worker would like the Metropolitan District to help subsidize a portion of the counseling/coaching costs, this will need to be indicated in the request form and the proper referral forms completed and signed. In addition, anyone who receives subsidized care from the Metropolitan District will need to agree to an informed consent that states expressed permission for the therapist/coach to submit general progress updates to the District. The District will provide a maximum number of sessions to the Official Worker which may be revisited, pending progress, for additional sessions.

For further inquiries, please reach out to District Chaplain, Rev. Bill Meyer (bmeyer@metrocma.org).

ACTS 1:8

But you will receive power when the Holy Spirit comes on you; and you will be my witnesses in Jerusalem, and in all Judea and Samaria, and to the ends of the earth.